

Gore Hill County Water District

Newsletter December 2025



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[Https://www.gorehillcountywaterdistrict.org/](https://www.gorehillcountywaterdistrict.org/)

Board Elections & Filing Information

Gore Hill Water Company will have three board positions up for election, with the election scheduled for May 5, 2026. Filing dates will be open from January 2, 2026, through February 4, 2026, with an approximate filing fee of \$20. We encourage interested members to consider serving and participating in the future of our water company. Employment Opportunity – Secretary Position We would also like to announce an upcoming job opening. Our current secretary will be retiring, and we are seeking applicants for her replacement. Those interested are encouraged to submit a resume along with relevant background information through our website or by emailing it to our company's email account.

Payment Processing & PayStar

Please note that when payments are made through PayStar, even though funds are withdrawn directly from your bank account, they do not appear immediately in our system. PayStar payments can take several days and, in some cases, up to two weeks to be received and posted to your account bill. We are continuing to work with Black Mountain to address and resolve the processing hiccups we are experiencing. We appreciate your patience as we work through these issues.

Checks, Dropbox, and Meeting Updates

We are having trouble reading the legibility of some handwritten checks. If you pay by check, please double-check that your handwriting and wording are clear before mailing or dropping it off. Be sure to include your account number. We do have a drop box located at Pump House #2, where checks can be dropped off in an envelope; these payments are typically processed faster than PayStar payments. The board is also currently discussing the possible implementation of late fees, and more information

will be shared as decisions are made. Additionally, board meetings have moved back to Tuesdays and are held on the second and fourth Tuesday of each month.

System Updates and Leak Investigations

Recently, three residents contacted the district regarding unusually high-water usage. As a courtesy, leak detection services were provided at no cost to the customers to help identify the source of the issue. In each case, leaks were found on the customer side of the meter, including service line leaks between the meter and the home, leaks within crawl spaces, and issues with frost-free hydrants located in yards. In one instance, a leak was identified on the district side of the system, located between the water main and the meter pit across the street; this repair required several days of excavation to locate and complete. Additionally, pressure concerns reported earlier in the summer were monitored for consistency and have since been resolved through the repair of pressure sensors and leaking distribution components.

Public Board Meetings

Your water board of directors meet every 2nd and 4th Tuesday of each month in the office at 4503 62nd Ave SW at 7:00 p.m. These are always public meetings.